
Certified Professional in Healthcare Virtual Assistants

Appointment Scheduling and Calendar Management

AASM stands for American Academy of Sleep Medicine, which is an organization that provides guidelines and standards for sleep medicine, including appointment scheduling and calendar management for sleep disorder patients. AAPM stands for American Academy of Pain Medicine, which is an organization that provides guidelines and standards for pain medicine, including appointment scheduling and calendar management for pain patients. ABMS stands for American Board of Medical Specialties, which is an organization that certifies medical specialists, including those who use appointment scheduling and calendar management systems. ACO stands for Accountable Care Organization, which is a healthcare organization that uses data and analytics to manage patient care, including appointment scheduling and calendar management. AMA stands for American Medical Association, which is an organization that provides guidelines and standards for medical practice, including appointment scheduling and calendar management. API stands for Application Programming Interface, which is a set of protocols and tools used to build software applications, including appointment scheduling and calendar management systems. APM stands for Appointment Plus Manager, which is a software application used for managing appointments and scheduling patient care. APTA stands for American Physical Therapy Association, which is an organization that provides guidelines and standards for physical therapy practice, including appointment scheduling and calendar management. ASD stands for Autism Spectrum Disorder, which is a condition that requires specialized care and management, including appointment scheduling and calendar management. ASP stands for Active Server Pages, which is a technology used to build web applications, including appointment scheduling and calendar management systems. BAA stands for Business Associate Agreement, which is a contract between healthcare providers and business associates that outlines the terms of appointment scheduling and calendar management. BCBS stands for Blue Cross Blue Shield, which is a health insurance organization that uses appointment scheduling and calendar management systems to manage patient care. BPM stands for Business Process Management, which is a methodology used to manage and improve business processes, including appointment scheduling and calendar management. CCHIT stands for Certification Commission for Healthcare Information Technology, which is an organization that certifies healthcare information technology, including appointment scheduling and calendar management systems. CCM stands for Certified Case Manager, which is a professional certification for case managers who use appointment scheduling and calendar management systems to manage patient care. CDM stands for Certified Disability Manager, which is a professional certification for disability managers who use appointment scheduling and calendar management systems to manage patient care. CDSS stands for Clinical Decision Support System, which is a system that provides clinical decision support to healthcare providers, including appointment scheduling and calendar management. CHC stands for Community Health Center, which is a healthcare organization that uses appointment scheduling and calendar management

systems to manage patient care. CHPL stands for Certified Health Professional Liaison, which is a professional certification for health professional liaisons who use appointment scheduling and calendar management systems to manage patient care. CIM stands for Certified Information Manager, which is a professional certification for information managers who use appointment scheduling and calendar management systems to manage patient care. CMA stands for Certified Medical Assistant, which is a professional certification for medical assistants who use appointment scheduling and calendar management systems to manage patient care. CMM stands for Certified Medical Manager, which is a professional certification for medical managers who use appointment scheduling and calendar management systems to manage patient care. CMS stands for Centers for Medicare and Medicaid Services, which is a government agency that provides guidelines and standards for healthcare providers, including appointment scheduling and calendar management. CNM stands for Certified Nurse Midwife, which is a professional certification for nurse midwives who use appointment scheduling and calendar management systems to manage patient care. CPC stands for Certified Professional Coder, which is a professional certification for medical coders who use appointment scheduling and calendar management systems to manage patient care. CPHIMS stands for Certified Professional in Healthcare Information and Management Systems, which is a professional certification for healthcare information and management systems professionals who use appointment scheduling and calendar management systems. CPHQ stands for Certified Professional in Healthcare Quality, which is a professional certification for healthcare quality professionals who use appointment scheduling and calendar management systems to manage patient care. CPT stands for Current Procedural Terminology, which is a system of codes used to describe medical procedures, including appointment scheduling and calendar management. CRM stands for Customer Relationship Management, which is a system used to manage customer relationships, including appointment scheduling and calendar management. CSS stands for Cascading Style Sheets, which is a language used to style web applications, including appointment scheduling and calendar management systems. CTG stands for Cardiotocography, which is a medical test used to monitor fetal heart rate, including appointment scheduling and calendar management for expectant mothers. CVS stands for Concurrent Versions System, which is a system used to manage versions of software applications, including appointment scheduling and calendar management systems. DASH stands for Dietary Approaches to Stop Hypertension, which is a dietary approach used to manage hypertension, including appointment scheduling and calendar management for patients with hypertension. DBA stands for Database Administrator, which is a professional who manages databases, including appointment scheduling and calendar management systems. DCM stands for Digital Certificates Manager, which is a system used to manage digital certificates, including appointment scheduling and calendar management systems. DICOM stands for Digital Imaging and Communications in Medicine, which is a standard for medical imaging, including appointment scheduling and calendar management for medical imaging procedures. DLL stands for Dynamic Link Library, which is a library of code used to build software applications, including appointment scheduling and calendar management systems. DM stands for Diabetes Management, which is a program used to manage diabetes, including appointment scheduling and calendar management for patients with diabetes. DME stands for Durable Medical Equipment, which is

equipment used to treat medical conditions, including appointment scheduling and calendar management for patients who use DME. DNS stands for Domain Name System, which is a system used to manage domain names, including appointment scheduling and calendar management systems. DOQ-IT stands for Diabetes Quality Improvement, which is a program used to improve diabetes care, including appointment scheduling and calendar management for patients with diabetes. DRG stands for Diagnosis-Related Group, which is a system used to classify hospital cases, including appointment scheduling and calendar management for hospital patients. DSM stands for Diagnostic and Statistical Manual of Mental Disorders, which is a manual used to diagnose mental disorders, including appointment scheduling and calendar management for patients with mental health conditions. EAP stands for Employee Assistance Program, which is a program used to support employee well-being, including appointment scheduling and calendar management for employees. EBM stands for Evidence-Based Medicine, which is a approach used to practice medicine, including appointment scheduling and calendar management for patients. ECG stands for Electrocardiogram, which is a medical test used to monitor heart activity, including appointment scheduling and calendar management for patients who require ECGs. EHR stands for Electronic Health Record, which is a system used to manage patient health information, including appointment scheduling and calendar management. EMR stands for Electronic Medical Record, which is a system used to manage patient medical information, including appointment scheduling and calendar management. EPIC stands for Electronic Patient Information Center, which is a system used to manage patient information, including appointment scheduling and calendar management. EPO stands for Exclusive Provider Organization, which is a type of health insurance plan, including appointment scheduling and calendar management for patients with EPOs. ERx stands for Electronic Prescription, which is a system used to manage prescriptions, including appointment scheduling and calendar management for patients who require prescriptions. ESI stands for Employee Satisfaction Index, which is a measure used to evaluate employee satisfaction, including appointment scheduling and calendar management for employees. FAA stands for Federal Aviation Administration, which is a government agency that regulates aviation, including appointment scheduling and calendar management for aviation medical exams. FHIR stands for Fast Healthcare Interoperability Resources, which is a standard for healthcare data exchange, including appointment scheduling and calendar management. FQHC stands for Federally Qualified Health Center, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care at FQHCs. FTA stands for Federal Transit Administration, which is a government agency that regulates transit, including appointment scheduling and calendar management for transit-related medical exams. GAF stands for Global Assessment of Functioning, which is a scale used to evaluate patient functioning, including appointment scheduling and calendar management for patients with mental health conditions. HCBS stands for Home and Community-Based Services, which is a program used to support patient care in the home and community, including appointment scheduling and calendar management. HCP stands for Healthcare Provider, which is a professional who provides healthcare services, including appointment scheduling and calendar management. HCS stands for Healthcare System, which is a system used to manage healthcare services, including appointment scheduling and calendar management. HIE stands for Health Information

Exchange, which is a system used to exchange healthcare information, including appointment scheduling and calendar management. HIPAA stands for Health Insurance Portability and Accountability Act, which is a law that regulates healthcare information, including appointment scheduling and calendar management. HIT stands for Health Information Technology, which is a field that focuses on healthcare information systems, including appointment scheduling and calendar management. HL7 stands for Health Level Seven, which is a standard for healthcare data exchange, including appointment scheduling and calendar management. HMO stands for Health Maintenance Organization, which is a type of health insurance plan, including appointment scheduling and calendar management for patients with HMOs. HRSA stands for Health Resources and Services Administration, which is a government agency that regulates healthcare resources, including appointment scheduling and calendar management. HTML stands for HyperText Markup Language, which is a language used to build web applications, including appointment scheduling and calendar management systems. IATA stands for International Air Transport Association, which is a trade association that regulates aviation, including appointment scheduling and calendar management for aviation medical exams. ICD stands for International Classification of Diseases, which is a system used to classify diseases, including appointment scheduling and calendar management for patients with various diseases. ICU stands for Intensive Care Unit, which is a unit in a hospital that provides intensive care, including appointment scheduling and calendar management for patients in the ICU. IEP stands for Individualized Education Program, which is a plan used to support student education, including appointment scheduling and calendar management for students with special needs. IFR stands for Instrument Flight Rules, which is a set of rules that regulate instrument flight, including appointment scheduling and calendar management for aviation medical exams. IHS stands for Indian Health Service, which is a government agency that provides healthcare services to American Indians and Alaska Natives, including appointment scheduling and calendar management. IMR stands for Infant Mortality Rate, which is a measure used to evaluate infant health, including appointment scheduling and calendar management for expectant mothers and newborns. IOM stands for Institute of Medicine, which is a non-profit! Organization that provides guidelines and standards for healthcare, including appointment scheduling and calendar management. IP stands for Internet Protocol, which is a protocol used to manage internet communications, including appointment scheduling and calendar management systems. ISO stands for International Organization for Standardization, which is a non-profit organization that provides standards for various industries, including healthcare and appointment scheduling and calendar management. IT stands for Information Technology, which is a field that focuses on information systems, including appointment scheduling and calendar management. IVR stands for Interactive Voice Response, which is a system used to manage phone calls, including appointment scheduling and calendar management. JCAHO stands for Joint Commission on Accreditation of Healthcare Organizations, which is a non-profit organization that provides accreditation and standards for healthcare organizations, including appointment scheduling and calendar management. LDAP stands for Lightweight Directory Access Protocol, which is a protocol used to manage directories, including appointment scheduling and calendar management systems. MCO stands for Managed Care Organization, which is a type of health insurance plan, including appointment scheduling

and calendar management for patients with MCOs. MDM stands for Mobile Device Management, which is a system used to manage mobile devices, including appointment scheduling and calendar management systems. MDS stands for Minimum Data Set, which is a set of data used to evaluate patient care, including appointment scheduling and calendar management for patients in long-term care facilities. MED stands for Minimal Essential Data, which is a set of data used to evaluate patient care, including appointment scheduling and calendar management for patients with various medical conditions. MIPS stands for Merit-Based Incentive Payment System, which is a program used to evaluate healthcare provider performance, including appointment scheduling and calendar management. MITA stands for Medical Imaging and Technology Alliance, which is a trade association that regulates medical imaging, including appointment scheduling and calendar management for medical imaging procedures. MLT stands for Medical Laboratory Technician, which is a professional who performs laboratory tests, including appointment scheduling and calendar management for patients who require laboratory tests. MMIS stands for Medicaid Management Information System, which is a system used to manage Medicaid information, including appointment scheduling and calendar management for patients with Medicaid. MOC stands for Maintenance of Certification, which is a program used to maintain medical certification, including appointment scheduling and calendar management for healthcare providers. MPI stands for Master Patient Index, which is a system used to manage patient information, including appointment scheduling and calendar management. MPP stands for Medical Practice Management, which is a field that focuses on managing medical practices, including appointment scheduling and calendar management. MQSA stands for Mammography Quality Standards Act, which is a law that regulates mammography, including appointment scheduling and calendar management for patients who require mammograms. MSA stands for Medical Staff Associate, which is a professional who supports medical staff, including appointment scheduling and calendar management for healthcare providers. MSDS stands for Material Safety Data Sheet, which is a document used to describe hazardous materials, including appointment scheduling and calendar management for patients who work with hazardous materials. MTM stands for Medication Therapy Management, which is a program used to manage medication therapy, including appointment scheduling and calendar management for patients who require medication therapy. NACCHO stands for National Association of County and City Health Officials, which is a non-profit organization that provides guidelines and standards for public health, including appointment scheduling and calendar management. NAHDO stands for National Association of Health Data Organizations, which is a non-profit organization that provides guidelines and standards for health data, including appointment scheduling and calendar management. NAMSS stands for National Association of Medical Staff Services, which is a non-profit organization that provides guidelines and standards for medical staff services, including appointment scheduling and calendar management. NAPHSIS stands for National Association for Public Health Statistics and Information Systems, which is a non-profit organization that provides guidelines and standards for public health statistics, including appointment scheduling and calendar management. NCQA stands for National Committee for Quality Assurance, which is a non-profit organization that provides accreditation and standards for healthcare organizations, including appointment scheduling and calendar management. NCVHS stands for National Committee on Vital and Health Statistics,

which is a non-profit organization that provides guidelines and standards for vital and health statistics, including appointment scheduling and calendar management. NEC stands for National Electrical Code, which is a standard for electrical safety, including appointment scheduling and calendar management for patients who work with electrical systems. NHA stands for National Healthcareer Association, which is a non-profit organization that provides certification and education for healthcare professionals, including appointment scheduling and calendar management. NHIN stands for National Health Information Network, which is a system used to exchange healthcare information, including appointment scheduling and calendar management. NHS stands for National Health Service, which is a government agency that provides healthcare services, including appointment scheduling and calendar management. NIST stands for National Institute of Standards and Technology, which is a government agency that provides standards for various industries, including healthcare and appointment scheduling and calendar management. NPDB stands for National Practitioner Data Bank, which is a database used to track healthcare provider information, including appointment scheduling and calendar management. NPI stands for National Provider Identifier, which is a unique identifier used to identify healthcare providers, including appointment scheduling and calendar management. NQF stands for National Quality Forum, which is a non-profit organization that provides guidelines and standards for healthcare quality, including appointment scheduling and calendar management. NRTR stands for National Registry of Certified Medical Technologists, which is a registry used to certify medical technologists, including appointment scheduling and calendar management for patients who require laboratory tests. OASIS stands for Outcome and Assessment Information Set, which is a set of data used to evaluate patient care, including appointment scheduling and calendar management for patients in long-term care facilities. OIG stands for Office of Inspector General, which is a government agency that regulates healthcare compliance, including appointment scheduling and calendar management. OPSS stands for Outpatient Prospective Payment System, which is a system used to manage outpatient payment, including appointment scheduling and calendar management for outpatient services. OR stands for Operating Room, which is a room in a hospital where surgical procedures are performed, including appointment scheduling and calendar management for patients who require surgery. OSHA stands for Occupational Safety and Health Administration, which is a government agency that regulates workplace safety, including appointment scheduling and calendar management for patients who work in hazardous environments. P4P stands for Pay for Performance, which is a program used to evaluate healthcare provider performance, including appointment scheduling and calendar management. PA stands for Physician Assistant, which is a professional who assists physicians, including appointment scheduling and calendar management for patients who receive care from physician assistants. PAC stands for Professional Association of Healthcare Office Management, which is a non-profit organization that provides guidelines and standards for healthcare office management, including appointment scheduling and calendar management. PAMA stands for Protecting Access to Medicare Act, which is a law that regulates Medicare payment, including appointment scheduling and calendar management for patients with Medicare. PCMH stands for Patient-Centered Medical Home, which is a model of care that focuses on patient-centered care, including appointment scheduling and calendar management. PCP stands for Primary Care Physician, which

is a professional who provides primary care, including appointment scheduling and calendar management for patients who receive primary care. PDMP stands for Prescription Drug Monitoring Program, which is a program used to track prescription drug use, including appointment scheduling and calendar management for patients who require prescription medications. PGY stands for Postgraduate Year, which is a year of training for healthcare professionals, including appointment scheduling and calendar management for residents and fellows. PHI stands for Protected Health Information, which is information that is protected by law, including appointment scheduling and calendar management for patients with sensitive medical information. PHO stands for Physician-Hospital Organization, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care from physician-hospital organizations. PIP stands for Physician Incentive Program, which is a program used to incentivize healthcare providers, including appointment scheduling and calendar management for patients who receive care from physicians who participate in PIPs. POD stands for Point of Dispensing, which is a location where medications are dispensed, including appointment scheduling and calendar management for patients who require medications. POS stands for Point of Service, which is a location where care is provided, including appointment scheduling and calendar management for patients who receive care at points of service. PPS stands for Prospective Payment System, which is a system used to manage payment, including appointment scheduling and calendar management for patients who receive care under PPS. PQRI stands for Physician Quality Reporting Initiative, which is a program used to evaluate healthcare provider performance, including appointment scheduling and calendar management. PQR stands for Patient Quality Reporting, which is a program used to evaluate patient care, including appointment scheduling and calendar management for patients who receive care from healthcare providers who participate in PQR. PSO stands for Patient Safety Organization, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care from patient safety organizations. PT stands for Physical Therapy, which is a type of care that focuses on physical rehabilitation, including appointment scheduling and calendar management for patients who require physical therapy. PTAN stands for Provider Transaction Access Number, which is a unique identifier used to identify healthcare providers, including appointment scheduling and calendar management. PTE stands for Patient Treatment Episode, which is a measure used to evaluate patient care, including appointment scheduling and calendar management for patients who receive care under PTE. QAPI stands for Quality Assessment and Performance Improvement, which is a program used to evaluate healthcare provider performance, including appointment scheduling and calendar management. QI stands for Quality Improvement, which is a program used to improve healthcare quality, including appointment scheduling and calendar management for patients who receive care from healthcare providers who participate in QI. QIO stands for Quality Improvement Organization, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care from quality improvement organizations. RBRVS stands for Resource-Based Relative Value Scale, which is a system used to manage payment, including appointment scheduling and calendar management for patients who receive care under RBRVS. RCM stands for Revenue Cycle Management, which is a process used to manage revenue, including appointment scheduling and calendar management

for healthcare providers. RHIO stands for Regional Health Information Organization, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care from regional health information organizations. RPM stands for Remote Patient Monitoring, which is a type of care that focuses on remote monitoring, including appointment scheduling and calendar management for patients who require remote patient monitoring. RUC stands for Relative Value Update Committee, which is a committee that updates relative values, including appointment scheduling and calendar management for healthcare providers who participate in RUC. RVU stands for Relative Value Unit, which is a measure used to evaluate healthcare provider performance, including appointment scheduling and calendar management for patients who receive care from healthcare providers who participate in RVU. SAC stands for Standardized Ambulatory Care, which is a type of care that focuses on standardized care, including appointment scheduling and calendar management for patients who receive care under SAC. SBAR stands for Situation, Background, Assessment, and Recommendation, which is a framework used to communicate patient information, including appointment scheduling and calendar management for patients who receive care from healthcare providers who use SBAR. SCM stands for Supply Chain Management, which is a process used to manage supplies, including appointment scheduling and calendar management for healthcare providers who participate in SCM. SDOH stands for Social Determinants of Health, which is a factor that affects patient health, including appointment scheduling and calendar management for patients who are affected by social determinants of health. SNF stands for Skilled Nursing Facility, which is a type of care that focuses on skilled nursing, including appointment scheduling and calendar management for patients who receive care in skilled nursing facilities. SNOMED stands for Systematized Nomenclature of Medicine, which is a system used to classify medical information, including appointment scheduling and calendar management for patients who receive care from healthcare providers who use SNOMED. SOAP stands for Subjective, Objective, Assessment, and Plan, which is a framework used to document patient information, including appointment scheduling and calendar management for patients who receive care from healthcare providers who use SOAP. SOX stands for Sarbanes-Oxley Act, which is a law that regulates financial reporting, including appointment scheduling and calendar management for healthcare providers who participate in SOX. SPF stands for Sun Protection Factor, which is a measure used to evaluate sun protection, including appointment scheduling and calendar management for patients who require sun protection. SQL stands for Structured Query Language, which is a language used to manage databases, including appointment scheduling and calendar management systems. SRM stands for Supplier Relationship Management, which is a process used to manage supplier relationships, including appointment scheduling and calendar management for healthcare providers who participate in SRM. SSA stands for Social Security Administration, which is a government agency that regulates social security, including appointment scheduling and calendar management for patients who receive social security benefits. SSO stands for Single Sign-On, which is a system used to manage user authentication, including appointment scheduling and calendar management systems. STB stands for State Transition Board, which is a board that regulates state transitions, including appointment scheduling and calendar management for patients who receive care from healthcare providers who participate in STB. TJC stands for The Joint Commission, which is

a non-profit organization that provides accreditation and standards for healthcare organizations, including appointment scheduling and calendar management. TMS stands for Transportation Management System, which is a system used to manage transportation, including appointment scheduling and calendar management for patients who require transportation to medical appointments. TOC stands for Theory of Constraints, which is a theory used to improve process efficiency, including appointment scheduling and calendar management for healthcare providers who participate in TOC. UCR stands for Usual, Customary, and Reasonable, which is a standard used to evaluate payment, including appointment scheduling and calendar management for patients who receive care under UCR. UM stands for Utilization Management, which is a process used to manage utilization, including appointment scheduling and calendar management for healthcare providers who participate in UM. UPIN stands for Unique Physician Identification Number, which is a unique identifier used to identify physicians, including appointment scheduling and calendar management for patients who receive care from physicians who participate in UPIN. UR stands for Utilization Review, which is a process used to review utilization, including appointment scheduling and calendar management for healthcare providers who participate in UR. USB stands for Universal Serial Bus, which is a standard used to connect devices, including appointment scheduling and calendar management systems. USP stands for United States Pharmacopeia, which is a standard used to evaluate pharmaceuticals, including appointment scheduling and calendar management for patients who receive pharmaceuticals. VA stands for Veterans Administration, which is a government agency that provides healthcare services to veterans, including appointment scheduling and calendar management. VHA stands for Veterans Health Administration, which is a government agency that provides healthcare services to veterans, including appointment scheduling and calendar management. VPN stands for Virtual Private Network, which is a system used to secure data transmission, including appointment scheduling and calendar management systems. VRR stands for Vaccination and Risk Reduction, which is a program used to reduce risk, including appointment scheduling and calendar management for patients who participate in VRR. WEDI stands for Workgroup for Electronic Data Interchange, which is a non-profit organization that provides guidelines and standards for electronic data interchange, including appointment scheduling and calendar management. WHO stands for World Health Organization, which is a global organization that provides guidelines and standards for healthcare, including appointment scheduling and calendar management. WPS stands for Wisconsin Physician Services, which is a type of healthcare organization, including appointment scheduling and calendar management for patients who receive care from Wisconsin Physician Services. X12 stands for Accredited Standards Committee X12, which is a standard used to exchange electronic data, including appointment scheduling and calendar management systems. XML stands for Extensible Markup Language, which is a language used to exchange data, including appointment scheduling and calendar management systems. Zika stands for Zika Virus, which is a virus that affects patient health, including appointment scheduling and calendar management for patients who are affected by Zika virus.