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Advanced Certificate in Disability Assessment

## Interviewing Skills

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Interviewing Skills:

Interviewing skills refer to the techniques and strategies used by professionals to gather information from individuals during an interview. In the context of the Advanced Certificate in Disability Assessment, interviewing skills are crucial for disability assessors to effectively communicate with clients, gather relevant information, and make accurate assessments of their disability and needs.

Interviewing skills involve a combination of verbal and non-verbal communication techniques, active listening, empathy, and the ability to ask relevant questions. These skills are essential for building rapport with clients, establishing trust, and obtaining accurate and reliable information. Disability assessors must be proficient in interviewing skills to ensure that they gather all necessary information to make informed decisions about the client's disability and support needs.

Related Terms: Communication Skills, Active Listening, Empathy, Questioning Techniques, Rapport Building

Concept: Effective interviewing skills are essential for disability assessors to gather accurate information from clients and make informed decisions about their disability and support needs. Disability assessors must be able to ask relevant questions, actively listen to clients' responses, and use empathy to understand their experiences and perspectives. By developing strong interviewing skills, disability assessors can build rapport with clients, establish trust, and ensure that they gather all necessary information to make accurate assessments.

Examples:

1. A disability assessor uses active listening skills during an interview with a client to fully understand their experiences and challenges related to their disability.
2. A disability assessor asks open-ended questions to encourage the client to provide detailed information about their disability and support needs.
3. A disability assessor demonstrates empathy towards the client by acknowledging their feelings and experiences during the interview.

Practical Applications:

1. Building Rapport: Disability assessors can use interviewing skills to build rapport with clients and establish a trusting relationship, which can help clients feel more comfortable sharing personal information.
2. Gathering Information: Effective interviewing skills help disability assessors gather accurate and relevant information from clients to make informed decisions about their disability and support needs.

3. Establishing Trust: By demonstrating empathy, active listening, and effective communication skills, disability assessors can establish trust with clients, which is essential for the assessment process.

Challenges:

1. Miscommunication: Poor interviewing skills can lead to miscommunication between the disability assessor and the client, resulting in inaccurate assessments.
2. Lack of Empathy: Disability assessors who lack empathy may struggle to connect with clients and understand their experiences, leading to a breakdown in communication.
3. Inadequate Questioning Techniques: Disability assessors who do not use effective questioning techniques may fail to gather all necessary information from clients, resulting in incomplete assessments.