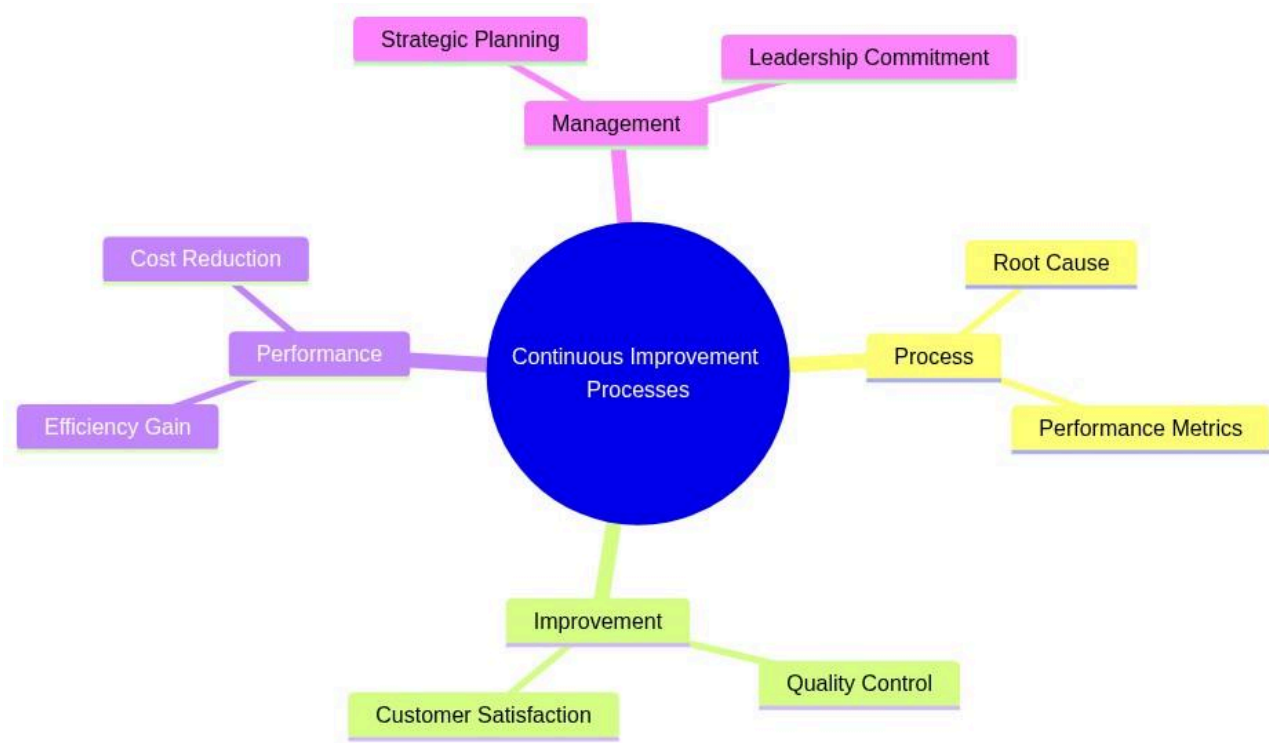


Business Performance Management

Continuous Improvement Processes



mindmap

root((Continuous Improvement Processes))

Process

Root Cause

Performance Metrics

Improvement

Quality Control

Customer Satisfaction

Performance

Efficiency Gain

Cost Reduction

Management

Strategic Planning

Leadership Commitment