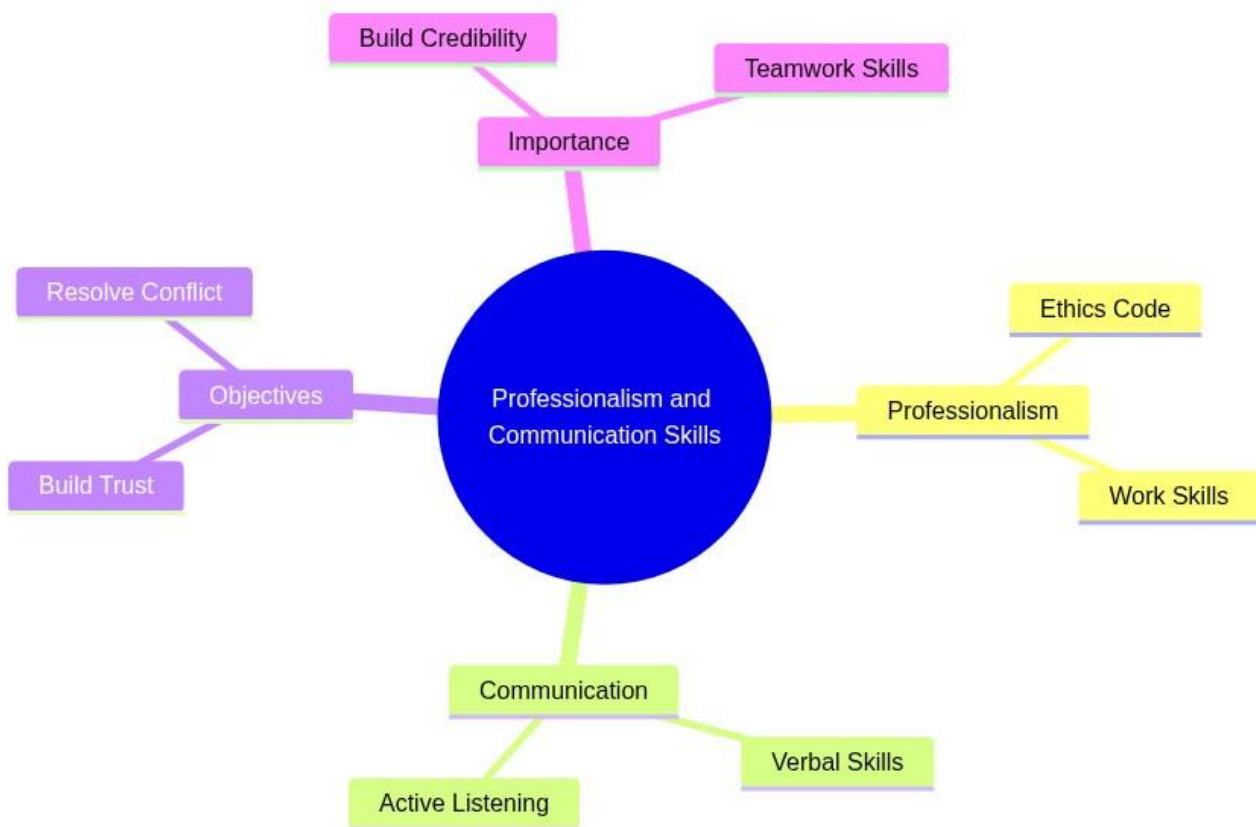


Professional Certificate in Mortuary Science

Professionalism and Communication Skills



mindmap

root((Professionalism and Communication Skills))

Professionalism

Ethics Code

Work Skills

Communication

Verbal Skills

Active Listening

Objectives

Build Trust

Resolve Conflict

Importance

Build Credibility

Teamwork Skills